

MISSISSIPPI DIVISION OF MEDICAID

Eligibility Policy and Procedures Manual

CHAPTER 101 – Application and Redetermination Processes

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Reduction or Termination of Benefits (Continued)

Example: The recipient did not provide income verification needed for the May redetermination. The closure is authorized on May 10th and advance notice is mailed to the client advising that eligibility will terminate effective May 31st. On May 18th, within the advance notice period, the verification is received in the office. The specialist takes action to process the case as a reinstatement and determines eligibility using the current income. The supervisor then reviews the action and authorizes the eligibility decision. Appropriate notice is issued to the client and there is no break in coverage.

101.11.07E COMPLIANCE AFTER CLOSURE

When the ABD client fully complies with redetermination requirements after closure, a reapplication is not required if the following is met:

- The case has been closed for 2 months or less at the time of full compliance.

Example: The ABD recipient did not comply with review requirements for a May redetermination. The closure is authorized on May 10th effective May 31st. If the client fully complies by July 31st, eligibility can be determined using the reinstatement process. After July 31st, a reapplication must be filed.

The specialist is responsible for taking action within 48 hours of full compliance to register the reinstatement in MEDS. If the reason for closure is failure to provide requested information, the case will be processed using the most recently completed application form. There is no requirement to re-interview the recipient, if applicable, or obtain an updated signature on the application form. If redetermination requirements are not fully met during the 2-month timeframe, a reapplication is required.

Partial Compliance After Closure

If the recipient partially complies with redetermination requirements after case closure, a telephone contact will be attempted to inform the recipient of the action or information still needed. All efforts to contact the client must be documented in the case.